

IN THE MATTER OF

\*

BEFORE THE

JEANNE QUACOE

\*

MARYLAND BOARD

CERTIFICATE NOS.: A00132123  
MT0081026

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OF NURSING

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**ORDER OF REINSTATEMENT OF CERTIFIED NURSING ASSISTANT  
CERTIFICATE AND MEDICATION TECHNICIAN CERTIFICATE/  
ORDER OF PROBATION OF CERTIFIED NURSING ASSISTANT CERTIFICATE  
AND MEDICATION TECHNICIAN CERTIFICATE**

**I. PROCEDURAL BACKGROUND**

On or about November 13, 2019, the Maryland Board of Nursing (the “Board”) accepted the voluntary surrender of the certificates of JEANNE QUACOE (the “Respondent”) to practice as a certified nursing assistant (“CNA”), certificate number A00132123, and medication technician (“MT”), certificate number MT0081026, in the State of Maryland. The voluntary surrender was based on the Respondent’s physical abuse of a patient under her care.

**II. CONSIDERATION OF REINSTATEMENT APPLICATION**

On or about June 22, 2022, the Respondent submitted a request to the Board to reinstate her certificates to practice as a CNA and MT in the State of Maryland. In support of her reinstatement request, the Respondent submitted a letter requesting reinstatement, evidence of completion of a criminal history records check, employee performance review, verification of employment, a continuing education course (Workplace Violence Prevention for Nurses), and evidence of completion of a nursing assistant training program and medication technician training program. Upon consideration of the materials submitted in support of the Respondent’s request for reinstatement, the Board will reinstate the Respondent’s certificates to practice as a CNA and MT in the State of Maryland, but place the Respondent’s reinstated CNA and MT certificates on probation for a minimum of one (1) year subject to certain terms and conditions.

**QUACOE, Jeanne (A00132123; MT0081026)**  
**Order of Reinstatement of Certified Nursing Assistant Certificate and Medication Technician Certificate/Order of Probation of Certified Nursing Assistant Certificate and Medication Technician Certificate**

**III. ORDER**

Based upon the foregoing, it is hereby:

**ORDERED** that the Respondent's application for reinstatement of her certificate to practice as a certified nursing assistant in the State of Maryland is hereby **GRANTED**; and it is further

**ORDERED** that the Respondent's certificate to practice as a certified nursing assistant in the State of Maryland, certificate number A00132123, is **REINSTATED**; and it is further

**ORDERED** that the Respondent's application for reinstatement of her certificate to practice as a medication technician in the State of Maryland is hereby **GRANTED**; and it is further

**ORDERED** that the Respondent's license to practice as a medication technician in the State of Maryland, certificate number MT0081026, is **REINSTATED**; and it is further

**ORDERED** that, beginning on the effective date of this Order, the certificate of the Respondent to practice as a certified nursing assistant in the State of Maryland and the certificate of the Respondent to practice as a medication technician are placed on **PROBATION** for a minimum of **ONE (1) YEAR**, subject to the following terms and conditions:

1. The Respondent's status as a certified nursing assistant will be listed in the Board's records and on the Board's website as being on "**Probation**";
2. The Respondent's status as a medication technician will be listed in the Board's records and on the Board's website as being on "**Probation**";
3. The Respondent shall immediately notify all employers of the probationary status of the Respondent's certificates and arrange for all employers to submit, in writing, confirmation

**QUACOE, Jeanne (A00132123; MT0081026)**  
**Order of Reinstatement of Certified Nursing Assistant Certificate and Medication Technician Certificate/Order of Probation of Certified Nursing Assistant Certificate and Medication Technician Certificate**

that they have reviewed this Order;

4. The Respondent may seek employment as a CNA and/or MT, but shall obtain Board approval before accepting any new position as a CNA and/or MT;
5. The Respondent shall submit to the Board written monthly self-reports describing the Respondent's progress, even if the Respondent is not working in the nursing field. Failure to provide written self-reports on time shall constitute a violation of probation and this Order;
6. The Respondent shall arrange for the Respondent's supervisor at the Respondent's place(s) of employment to submit written quarterly work-site reports to the Board evaluating the Respondent's work performance and practice as a CNA and/or MT. If the Respondent's employment terminates at any of the Respondent's place(s) of employment before the due date of a quarterly report, then a final work-site report is due on the last day of employment. It is the Respondent's responsibility to ensure that work-site reports are submitted to the Board and to notify the Respondent's supervisor when these reports are due. An unsatisfactory report will be considered a violation of probation and this Order;
7. The Respondent shall notify the Board in writing of any as a CNA and/or MT position from which the Respondent is terminated by the Respondent's employer and/or of any CNA and/or MT position from which the Respondent voluntarily resigns within **THREE (3) BUSINESS DAYS** of the date of termination/resignation. The Respondent shall include the reasons for the termination or resignation in the written notification; and
7. The Respondent shall not seek employment or be employed in the following work

**QUACOE, Jeanne (A00132123; MT0081026)**  
**Order of Reinstatement of Certified Nursing Assistant Certificate and Medication Technician Certificate/Order of Probation of Certified Nursing Assistant Certificate and Medication Technician Certificate**

environments: Assisted Living, Home Health Care, Palliative Care, Hospice, and for an Agency; and it is further

**ORDERED** that the Respondent shall have contacted, and scheduled an appointment with, the Board of Nursing's Discipline/Compliance Unit no later than **TEN (10) business days from the effective date of this Order** for the purpose of beginning compliance with the terms and conditions of probation imposed in this Order; and it is further

**ORDERED** that the Respondent may not work outside the State of Maryland without the written permission of the Maryland Board of Nursing and certifying body in the state where the Respondent wishes to work; and it is further

**ORDERED** that the Respondent shall disclose a copy of this Order to the nursing board of any other state where employed and submit to the Board written acknowledgement that the other board(s) has reviewed this Order; and it is further

**ORDERED** that the Respondent shall obey all state and federal laws. If the Respondent is convicted of, or pleads guilty to, any crime(s), whether or not any appeal or other proceeding is pending to have the conviction or plea set aside, the Respondent shall notify the Board, in writing, of any conviction(s) or guilty plea(s) within **TEN (10) BUSINESS DAYS** of the conviction or guilty plea. Failure to report a conviction or guilty plea to the Board in writing within **TEN (10) BUSINESS DAYS** is a violation of probation and this Order; and it is further

**ORDERED** that in the event that the Respondent moves, permanently or temporarily, either within or outside of Maryland, the Respondent shall notify the Board of the new address and phone number within **THREE (3) BUSINESS DAYS** of the move; and it is further

**QUACOE, Jeanne (A00132123; MT0081026)**  
**Order of Reinstatement of Certified Nursing Assistant Certificate and Medication Technician Certificate/Order of Probation of Certified Nursing Assistant Certificate and Medication Technician Certificate**

**ORDERED** that this Order is a **PUBLIC RECORD** under Md. Code Ann., Gen. Prov. §§  
4-101 *et seq.* (2019).

  
Date

Karen E. B. Evans MSN, RN-BC  
The Executive Director's Signature  
Appears on the Original Document